



Not a bank. Better. .

# **Report To Members**

In 2016, Your Credit Union continued to focus on exceptional value and service to all members. As members' needs have grown and changed, we've changed too. Not only do local CEFCU\* members enjoy the benefits of their Credit Union, members living or traveling worldwide experience a network of service choices from 30,000+ fee-free ATMs, mobile banking, mobile check deposit, and much more. Everywhere members go, that's where CEFCU will be.

The following are just a few Credit Union highlights from 2016:

	2016	Increase over 2015	
Assets	\$5,614,192,000	6.0%	
Savings	\$4,954,286,000	6.3%	
Loans	\$4,035,543,000	3.5%	
Net Worth	\$ 589,233,000	4.3%	

- · Opened the Branham Member Center in San Jose, California, in February 2016. This is the fourth Member Center in California. The new Member Center in Canton, Illinois, opened in November. This new free-standing building is just two blocks from the previous location, and provides drive-up lanes for added convenience.
- · Prepared to open new Member Centers in Bloomington, Illinois, at 1114 South Veterans Parkway and in Springfield, Illinois, at 1000 East Lincolnshire Boulevard. These Member Centers will be the third location in each of the communities.
- · Launched the new CEFCU On-Line® and CEFCU Mobile Banking App, which allow for a seamless experience between the two platforms. New enhancements include integrated bill payment, personal financial management tools, and Spanish language features.

Members continued to look to CEFCU for their borrowing needs. During the year, over \$1 billion was loaned to members to help finance consumer loan needs ranging from new automobiles to recreational vehicles and credit cards. The Home Loan Department had another great year, receiving almost 6,000 mortgage applications. Nearly \$340 million was loaned to members, which allowed them to build, purchase, or refinance their homes. In addition, CEFCU provided \$160 million in Member Business Loans. CEFCU's California market saw record book-of-business growth of close to \$49 million and Consumer/Mortgage Loan volume over \$86 million.

In 2016, CEFCU returned a \$35 million Extraordinary Dividend to members. This success is a direct result of continued support from CEFCU member/owners and proves that, financially, CEFCU is one of the strongest financial institutions in the country. Since 2000, CEFCU has returned \$190 million to members! The more members saved and borrowed with CEFCU, the more they received in an Extraordinary Dividend.

Finally, thank you for continuing to support your Credit Union!

For the Board of Directors, Nany Mederloys

Nancy Medendorp, Chairman

### **Consolidated Statements Of Financial Condition**

December 31, 2016 and 2015		
(Dollars in Thousands)	2016	2015
ASSETS		
Cash and cash equivalents	\$ 346,189	\$ 251,047
Interest bearing time deposits in financial institutions	23,260	13,192
Investments available for sale	1,088,513	1,012,155
Loans, net of allowance for loan losses	4,010,617	3,874,357
Accrued interest receivable	15,562	14,404
NCUSIF deposit	43,429	41,563
Restricted stock	5,000	18,088
Property and equipment	61,293	51,205
Other assets	20,329	21,344
Total assets	\$5,614,192	\$5,297,355
LIABILITIES AND MEMBERS' EQUITY		
Members' savings accounts	\$4,954,286	\$4,661,355
Accrued interest payable	1,177	1,102
Accrued pension and postretirement benefits	75,196	74,290
Other liabilities	51,959	43,037
Total liabilities	5,082,618	4,779,784
Members' equity	531,574	517,571
Total liabilities and members' equity	\$5,614,1925	\$5,297,355
Consolidated Statements Of Income Years ended December 31, 2016 and 2015		
(Dollars in Thousands)		
Text and in some a	2016	2015
Interest income:	A 4 40 000	
Loans receivable	\$ 168,895	\$ 165,562
Investments available for sale	11,693 176	8,514 78
Interest bearing time deposits Total interest income	180,764	174,154
	100,704	1/4,134
Interest expense:		
Savings accounts	63,515	66,948
Net interest income	117,249	103,913
Provision for loan losses	12,870	11,112
Net interest income after provision for loan losses	104,379	92,801
*		
Non-interest income: Administrative insurance fees	1,694	2.133
Interchange income	18,445	17,044
Other	20,402	20,146
Total non-interest income	40,541	39,323
Non-interest expense:		
Compensation and benefits	67,183	67,075
Occupancy and equipment	14,443	14,067
Communications	5,274	4,969
Marketing	6,749	6,151
Investment losses, net	10	-0-
Other	26,857	24,014
Total non-interest expense	120,516	116,276
Net income	\$ 24,404	\$ 15,848

Audited consolidated financial statements are available from the Credit Union for the fiscal years ended December 31, 2016 and 2015. To review statements or for more information, call 309.633.7000 or 1.800.633.7077.



**MEMBERS' SAVINGS AND LOANS** 





## CEFCU BOARD OF DIRECTORS

- Brad C. Arnold Todd W. Bryant Todd C. Gwillim Matthew D. Jolliff David M. Koehler Angel G. Martinez Nancy M. Medendorp Robert M. Metzinger Erec D. Montgomery
- Joseph R. Needham Thea M. Robinson David E. Rossman Kavita Sachdev Sean D. Scranton Grant M. Seshul Mark A. Spenny Reed A. Stuedemann

#### SUPERVISORY COMMITTEE

Todd W. Bryant Angel G. Martinez Thea M. Robinson David E. Rossman Kavita Sachdev Grant M. Seshul

#### **OFFICERS**

Chairman Vice Chairman Vice Chairman Vice Chairman President-Treasurer Secretarv Chief Technology Officer Chief Operations Officer Chief Financial Officer Chief Legal Counsel Senior Vice President Vice President

Nancy M. Medendorp Robert M. Metzinger Todd C. Gwillim Erec D. Montgomery Mark A. Spenny Joseph R. Needham Timothy I. Dunton Matthew J. Mamer Charles E. Walker Kevin D. Schneider Keith M. Reynolds Mary E. Conrady Stacy L. Davis Denise A. Ghere Todd R. Haller Douglas J. Hanley Alycia D. Hightower Mark A. Hoffmire Dianna L. Hunter Theresa A. Lake Susan K. Portscheller Jeffrey D. Thomas Joseph E. Varda Giann R. Walker David S. Zimmerman

## CEFCU Financial Services, Inc.<sup>\*</sup> Officers and Board of Directors

President-Treasurer Director, Vice President-Secretary Director Director Director Matthew J. Mamer Mark A. Spenny Arthur R. Anliker Scott V. Herman Melissa A. Rakestraw





Federally Insured by NCUA